

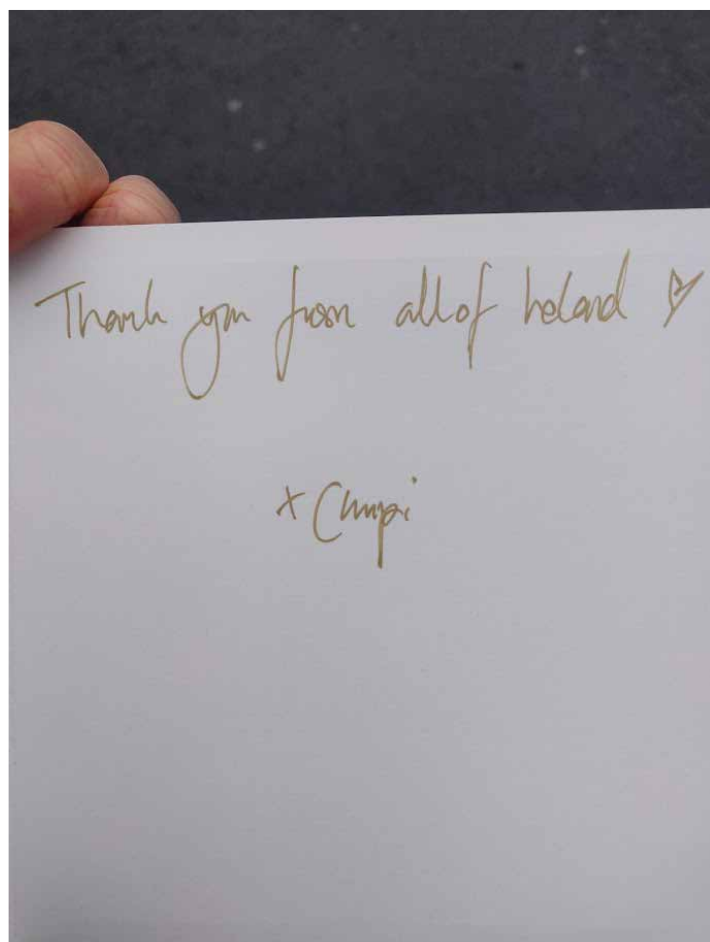
No 'Grey' Days at Grays Pharmacy

Community pharmacy teams across Ireland have been working tirelessly at the frontline during the Covid-19 pandemic. One such team, Grays Pharmacy in Castletroy, recently got in touch with *Irish Pharmacy News* to voice their gratitude at the outpouring of generosity they received.

Pharmacist and owner Ruth Garahy told us, "I have been in pharmacy a long time, and I have never experienced anything like the world we are now in. From the endless shortages to the uncertainty over safety, to daily updated work practices; life will never be the same again.

"In some ways it is better; Healthmail and the strengthened community bonds are tangible and won't be forgotten. To watch our local GAA teams, along with all the community volunteers come together to help has been fantastic. For every major roadblock, a way round was found.

"But our team has been at the coalface day in, day out, since before lockdown was announced and every day since. When we didn't know how the virus was spread and were covered in



boiler suits and hedge cutting helmets, to days of keeling over from isopropyl alcohol fumes and working from home, a community pharmacy first! From not seeing our other team for 11 weeks, to taking WhatsApp video calls from Drs and Eircode's becoming essential.

"For every hard day and tearful encounter, for every petrol station meeting to gather masks, for every late night delivery and early morning shop clean, there has been a freshly baked tart, a box of our technicians' favourite Lindt balls, a jar of specially picked decaf coffee, a hot Domino's pizza, a bottle of red wine, a piece of jewellery for each member of the team from Chuppi, a fantastic hamper box of biscuits from Lismore Food Co, a Butlers chocolate for break.



"The generosity of our patients, local community and businesses has been incredible to witness. Knowing that our team is helping people and making a difference in these uncertain times has made it all worth it. All these tokens of appreciation bring such a smile our team during some of the toughest times we have ever faced."

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