



BOI Payment Acceptance (BOIPA) Innovation & Service Development (Chain) Award 2023



A division of

Payment Acceptance

Meaghers Pharmacy Group

Meaghers Pharmacy are continually evolving to deliver innovative services at the core of their community. The pharmacy team are continuously working on new ideas and services that they can bring to their pharmacies to improve the level of care which is provided to each and every one of their patients.

Medication non-adherence is a widespread issue leading to reduced quality of life in patients, increased hospital admissions, premature deaths and increasing healthcare costs. In 2022, Managing Director Oonagh O'Hagan and Superintendent Pharmacist, Elaine Lillis, wanted to highlight the key role pharmacists can play in tackling this issue and so began discussions to identify a new service that they could offer in the pharmacies to set about doing this.

Boots Ireland

Boots is synonymous with patient care. Caring deeply about not only their patients but their colleagues and the environment in which they work, Every day, the pharmacy team look to see how they can improve the lives of patients and our colleagues. With this innovation, they found a solution

The Boots Ireland innovation enables faster and more accurate completion of vital regulator required paperwork. Launched in January 2023 through the internal MyHub portal, Boots pharmacists now have access to a new platform to complete the Pharmacy Assessment System (PAS), in a digital, seamless, and user-friendly format. Using the PSI issued templates as a rigid guide, the team created a digital mission for each section of the assessment. This gives pharmacists a step by step process to complete the self-audit.



Uniphar



In Winter 2022, the HSE alerted healthcare professionals to the significantly lower uptake in children's flu vaccinations compared to the previous year. To address this issue, Uniphar decided to bring their flu vaccination clinics directly to schools. Uniphar developed a pharmacy led School Vaccination Programme which demonstrated that vaccine uptake can be increased with a school's programme and that a school's programme reaches a new patient cohort. This programme can serve as a template for future schools' programmes and will help the HSE achieve that 40% target.

Uniphar have shown that pharmacy can deliver an efficient schools vaccination programme and the team has provided a template that other pharmacies can follow.

Stacks Pharmacy Group

A dedication to medication management has become a particular interest for Adrienne Stack and the team. Adrienne has launched Digicare, which is an intelligent workflow solution for medication management in a nursing home/hospital setting. The mission is to increase the safety and the efficiency through automating the daily task list, provide live feedback to the users and access to superior analytics.

Digicare is a cloud-based software and has a mission is to dramatically reduce medication errors and the need for investigations. They accomplish this by increasing the safety and time efficiency by automatically updating all stakeholders when a change is made, or a new patient is admitted. It also records all safety related information of patients in one place so at the point of prescribing, administration and dispensing the information is available.

