

The Irish
Pharmacy

Awards

2023



Finalists



Viatrix Community Pharmacy Team of the Year Award 2023



Keane's CarePlus Pharmacy, Enfield

Positive team dynamics are evident at every touch point that a customer has at Keane's CarePlus in Enfield. A genuine team ethic has increased morale, as well as the efficiency of both the dispensary and the front-of-shop teams. Regular team meetings improve confidence and allow for greater clarity in retail and clinical aspects of the business. Staff feeling empowered to achieve their goals enables them to provide better patient care and, as a result, to continue the growth of the business year after year.

The team at Keane's CarePlus Enfield have time and time again shown what it means to be a community pharmacy. They truly have embedded themselves into the community that they serve and look forward to providing more of the same excellent service for many years to come.

Mark's Pharmacy, Ardee

The diverse skillset and responsibilities of each team member at Mark's Pharmacy contributed to the successful execution of the vaccination service project and the ongoing growth and success of the business. Through collaboration, communication, and a shared commitment to excellence, the team consistently delivers exceptional patient care and service to their community.

This community pharmacy team excels in team spirit and enhancing patient care at all levels. They consistently collaborate and support each other, fostering an environment of trust and respect that allows each member to contribute their unique skills towards shared goals.



Adrian Dunne Pharmacy, Balbriggan

The team at Adrian Dunne Pharmacy in Balbriggan works together to provide the best possible care for their patients. They communicate effectively, share information, and work collaboratively to ensure that patients receive accurate, efficient, and personalised care.

They have consistently demonstrated exceptional commitment, teamwork, and innovation in serving the local community and improving health outcomes with an unwavering commitment to putting the needs of customers and local community first. They regularly go above and beyond to ensure that each customer receives the best possible care and attention, from providing advice on health and wellness to ensuring that they have access to the medications and products they need.

Meaghers Pharmacy, Baggot Street

Teamwork is part of the fabric of success in Meaghers Pharmacy Baggot Street; the team of healthcare professionals work together tirelessly to achieve common goals to improve the lives of their customers. Fostering a culture of teamwork among this diverse group of people has revealed new, fresh ideas. And those new ideas are invaluable to the business as a whole and to the customer base of Meaghers Baggot street. The team in Meaghers Baggot street showcase excellence in diligence, commitment and tenacity in delivering initiatives to improve the health and wellbeing of, not only the community in Dublin 4 but the wider community.



Empowering people worldwide to live healthier at every stage of life.

With 1,800+ people working across six sites in Ireland, Viatris provides access to medicines, develops innovative solutions and improves healthcare for patients.

Viatris is proud to sponsor ***The Community Pharmacy Team of the Year Award 2023.*** Congratulations to pharmacy teams across Ireland for their dedication to consistent patient care.



The Irish
Pharmacy

Awards

2023



Finalists



Viatrix Community Pharmacy Team of the Year Award 2023

Hickey's Pharmacy, Johnstown



Communication is key to any successful team. There is a strong rapport and chemistry amongst the pharmacy staff at Hickey's Pharmacy Johnstown. They trust that each team member will consistently and reliably do what they say they will do to benefit the team and their customers.

The team demonstrate the best combination of team spirit, supporting and encouraging each other to enhance patient care at all levels every day. The team know their regular patient's inside out and go the extra mile for them every day, calling them to let them know their favourite vitamin or skin cream is on offer, reordering repeat prescriptions, going the extra mile delivering prescriptions in their own time when the need arises outside normal delivery times or simply just sharing a joke and getting a smile at the counter.

McCauley Health & Beauty Pharmacy, Enniscorthy

The day to day pace in this pharmacy store is extremely fast moving and co-operation is vital to ensure the business runs well. All staff are trained in multiple disciplines meaning that cover can be provided for any area of the store, no matter the circumstances.

All colleagues work together to support one another in providing a service that appears seamless. It is this level of teamwork that sets them apart from their peers. Even under the most challenging of circumstances, for example, colleague illness or HSE inspection, they will all pull together to share the load and achieve their goals.

The team also takes pride in their ability to diversify. All colleagues are trained in multiple disciplines, from OTC to beauty, from stock management to event planning.



TCP Homecare Pharmacy Team



The TCP Homecare Community Pharmacy team is committed to providing high-quality care to their patients. They take pride in their ability to work together seamlessly as an effective, caring, and clinically robust team. This diverse team consists of pharmacists, technicians, customer service representatives, warehouse staff, and delivery drivers who are dedicated to ensuring patients have access to the medications they need.

As an independent community pharmacy, they specialise in dispensing and delivering high-value medicines to patients with rare diseases, managing complex conditions with an approach based on a foundation of clinical excellence, patient care, and teamwork.

Adrian Dunne Pharmacy, Trim

This pharmacy team one of the longest serving teams in the Adrian Dunne Pharmacy Group. Every member has a great passion for their job, they adore their customers and really enjoy working for Adrian Dunne. With long service comes knowledge. They have excellent pharmacists who offer the advice to patients, they really epitomise community pharmacists and offer pharmacist led training to teams twice yearly to ensure all colleagues offer the best advice to patients.

The team are highly engaged and motivated as highlighted in the most recent great place to work survey, where they scored amongst the highest in the group 88% satisfaction score.

